

# Procedure for testing in the Komoro, Nagano Trial Program

## **When applying for the program (before traveling)**

### **1. Download 'Japan2Go!' and 'Omotenashi Wallet'**

Download 'Japan2Go!' and 'Omotenashi Wallet' to your smartphone.

\*You will need Omotenashi Wallet to change or delete the passport information you registered to the Omotenashi Station.

### **2. Collection and use of personal information**

Read and agree to the FeliCa Pocket Marketing (FPM)\* databank terms of use and statements on the use of personal information and sign a databank user request form before applying for the trial program.

\*FPM is the business operator to which the Personal Information Protection Law for this testing program applies.

An email address is needed to submit a request. You will receive promotional emails from the following two companies at the email address that you register. The purpose is for survey research by the Ministry of Internal Affairs and Communications.

Omotenashi ICT Association members: hitocom.com (Hito-Communications Inc.), digitalwallet.co.jp (Digital Wallet Corporation)

## **Day of the program**

### **Tourist Information Center**

#### **3. Register personal information**

Register your passport information to your IC card for Omotenashi Station at the Komoro Tourist Information Center (in front of Komoro station).

#### **4. Interactive signage**

Touch your IC card to the interactive signage at the Komoro Tourist Information Center (in front of Komoro station) or Kaikoen Garden to see the language of the information displayed change to your registered language. Tourist information for the area and various other types of information will be displayed in multiple languages.

#### **5. Video-based 4K signage**

Tourist information for Komoro is provided in 4K video. Touch your IC card to the device to see the displayed information change to your registered language.

## **During tour**

#### **6. Multilingual menus on a tablet**

During the tour, your tour guide will use a tablet to show you the menus for restaurants and other places you visit. Touch your IC card to the tablet to see the displayed information change to your registered language.

## **At the end**

#### **7. Fill out a questionnaire**

After the program has finished, fill out a questionnaire at the Komoro Tourist Information Center.